

AQUACOUSTIC SPC LUXURY 6.5MM

Care & Maintenance Guide

230 x 1524 x 6.5 mm	0.4 mm wear layer	Floating & glue-down
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Aquacoustic SPC Luxury 6.5mm flooring is designed for durable, low-maintenance everyday use. Regular cleaning and reasonable preventative care will help preserve the surface finish, appearance and performance over time.

01

USE THE RIGHT CLEANER

Use a pH-neutral cleaner suitable for SPC or vinyl flooring. Clean with a slightly damp mop and follow the cleaner manufacturer's instructions.

02

NO STEAM OR HIGH HEAT

Do not use steam mops or steam cleaners. Avoid other high-temperature cleaning methods.

03

CONTROL WATER

Wipe spills promptly. Avoid flooding, standing water, or allowing moisture to migrate through joints or perimeter gaps.

SURFACE PROTECTION

Use soft, non-abrasive cleaning tools. If a brush is required, use soft bristles only. Stiff brushes, hard scrubbers or abrasive pads may scratch, dull or affect the protective surface coating.

01 REGULAR CLEANING

- Remove loose dirt, dust, sand and grit with soft, non-abrasive tools. If using a brush, use soft bristles only. A soft broom, dust mop or non-abrasive hard-floor vacuum head is suitable.
- For routine cleaning, use a slightly damp mop with a pH-neutral cleaner suitable for SPC or vinyl flooring.
- Use only the amount of moisture reasonably required and allow the floor to dry normally.
- Clean high-traffic areas as needed; regular grit removal helps reduce fine surface scratching.

02 CLEANING PRODUCTS & METHODS TO AVOID

- Do not use steam mops or steam cleaners.
- Avoid stiff-bristle brushes, hard scrubbers or aggressive cleaning tools; these may scratch, dull or affect the protective surface coating.
- Avoid abrasive cleaners, scouring powders, steel wool, nylon scouring pads or similar abrasive materials.
- Avoid harsh acidic or strongly alkaline cleaners, aggressive solvents and bleach-based products unless confirmed as suitable for SPC/vinyl flooring.
- Avoid oil soaps, waxes, polishes or products that may leave a residue or alter the surface finish.
- If unsure about a cleaner, test it in an inconspicuous area or check with the flooring supplier.

03 WATER & SPILL MANAGEMENT

- Wipe up spills as soon as reasonably possible.
- Do not intentionally flood the floor or allow standing water to remain for extended periods.
- Take reasonable care to prevent water from remaining around or migrating through plank joints, perimeter gaps or other openings.
- If significant water enters beneath the floor, contact the installer or supplier for advice and allow the area to dry appropriately before normal use continues.

Important: The flooring system should not be treated as a waterproofing membrane or moisture barrier. Prolonged moisture beneath the floor may affect the flooring system, adjoining materials or normal performance.

PROTECTING YOUR FLOOR

Practical measures that help reduce avoidable wear and damage.

04 FURNITURE & HEAVY OBJECTS

- Fit felt or other suitable non-staining floor protectors beneath chairs, tables and furniture.
- Use suitable load-bearing protectors beneath particularly heavy furniture or appliances where appropriate.
- Do not drag or slide heavy objects directly across the floor. Lift them where practical or use suitable protective moving equipment.
- Check floor protectors periodically and replace them if worn or contaminated with grit.

05 MATS & RUGS

- Use non-staining, colourfast entrance mats and rugs that are suitable for SPC/vinyl flooring.
- Avoid rubber-backed or other reactive backing materials unless the mat manufacturer confirms suitability for vinyl flooring.
- Clean underneath mats and rugs periodically to prevent trapped dirt or moisture.

06 PETS & EVERYDAY WEAR

- Keep pet nails suitably trimmed to help reduce scratching.
- Remove grit, small stones and other abrasive debris promptly.
- Use reasonable care with sharp, hard or abrasive objects and footwear.
- Scratch-resistant flooring is not scratch-proof; marking can still occur depending on use and conditions.

07 HEAT & DIRECT SUNLIGHT

- Use blinds, curtains or other window coverings where practical to reduce prolonged exposure to intense direct sunlight.
- Avoid concentrated or unusually high heat sources and high-temperature cleaning equipment.
- Maintain normal indoor living conditions where reasonably practicable, particularly during extreme heat.

08 STAINS & MORE DIFFICULT SPILLS

For most spills, remove the material promptly with a clean absorbent cloth, then clean using a suitable pH-neutral SPC/vinyl floor cleaner. Use only the moisture reasonably required and wipe away residue.

- For stubborn stains, avoid experimenting with strong solvents or aggressive household chemicals.
- For unusual stains, repairs or specialist cleaning, contact the flooring supplier first.

IMPORTANT CARE NOTICE

Proper cleaning and reasonable preventative care are important to maintaining the appearance and performance of Aquacoustic SPC Luxury 6.5mm flooring. Damage associated with inappropriate cleaning methods, aggressive or abrasive cleaning tools, excessive heat, prolonged moisture exposure, abrasive materials, dragging heavy objects, unsuitable chemicals or other misuse may not be considered a manufacturing defect and may affect applicable warranty coverage.

General guidance: This document provides general care and maintenance recommendations and does not replace the applicable Installation, Warranty & Maintenance Guide. Site conditions, installation method and exposure can vary; seek supplier or installer advice for significant water ingress, repairs or unusual conditions.

Nothing in this guide is intended to exclude, restrict or modify rights that cannot lawfully be excluded under the Australian Consumer Law.